



DISCRIMINATION IS AGAINST THE LAW!

Florida Cancer Specialists & Research Institute (“Florida Cancer Specialists”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Florida Cancer Specialists does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Florida Cancer Specialists provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

Florida Cancer Specialists provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact

Sue Kearney, Compliance Officer
4371 Veronica S. Shoemaker Blvd.
Fort Myers, Florida 33916
Phone Number: 239-274-8200 ext. 0115
Fax: 813-630-6136
Skearney@flcancer.com

If you believe that Florida Cancer Specialists has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Sue Kearney, Compliance Officer
4371 Veronica S. Shoemaker Blvd.
Fort Myers, Florida 33916
Phone Number: 239-274-8200 ext. 0115
Fax: 813-630-6136
Skearney@flcancer.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Sue Kearney, Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-239-274-8200 ext. 0115.

French Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-239-274-8200 ext. 0115.

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-239-274-8200 ext. 0115.

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-239-274-8200 ext. 0115.

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-239-274-8200 ext. 0115.

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-239-274-8200 ext. 0115.

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-239-274-8200 ext. 0115.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

Звоните 1-239-274-8200 ext. 0115.

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-239-274-8200 ext. 0115

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti.

Chiamare il numero 1-239-274-8200 ext. 0115.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur

Verfügung. Rufnummer: 1- 239-274-8200 ext. 0115.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-239-274-8200

ext. 0115.

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-

239-274-8200 ext. 0115.

Gujarati

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો

1-239-274-8200 ext. 0115.

Thai

เรียน :ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-239-274-8200 ext. 0115.